

# iOS 10 Email Configuration

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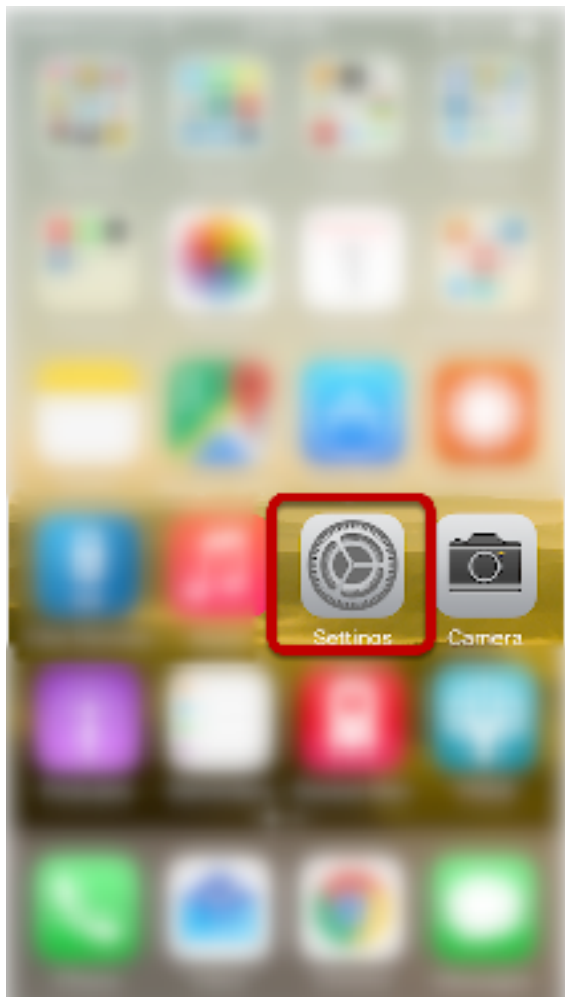
*This guide explains how to configure your iPhone to access your email account.*

*This tutorial was created using an iPhone running iOS 10. If you are using different hardware or a different OS version, these instructions may differ.*

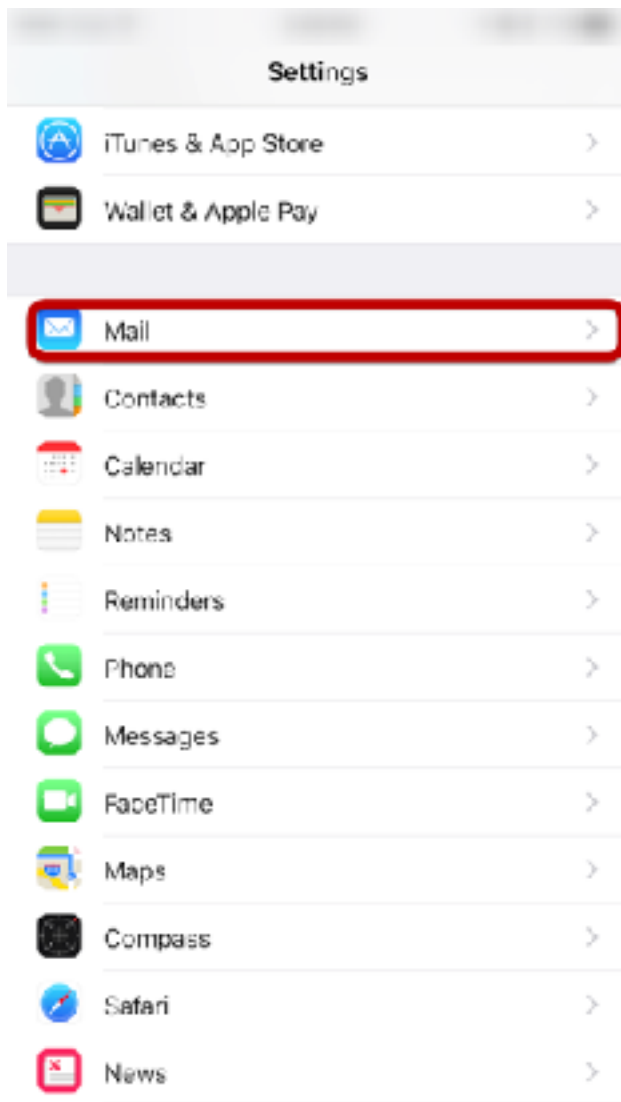
**Cluster A:**

<http://mail.hostedemail.com>

Step 1: Click on Settings on the home screen.



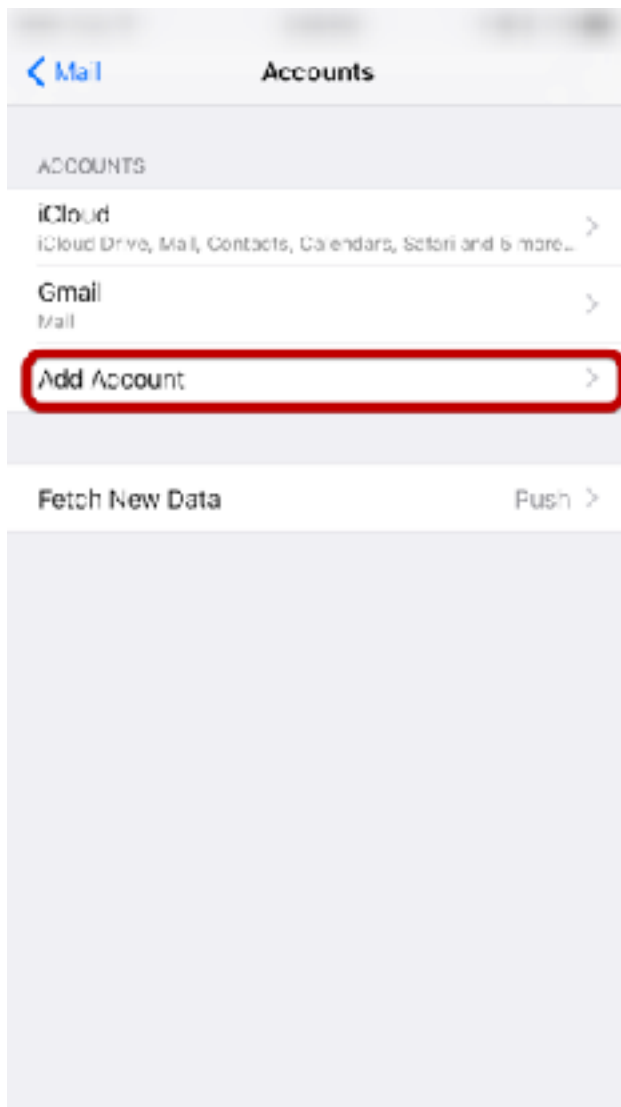
## Step 2: Click on Mail



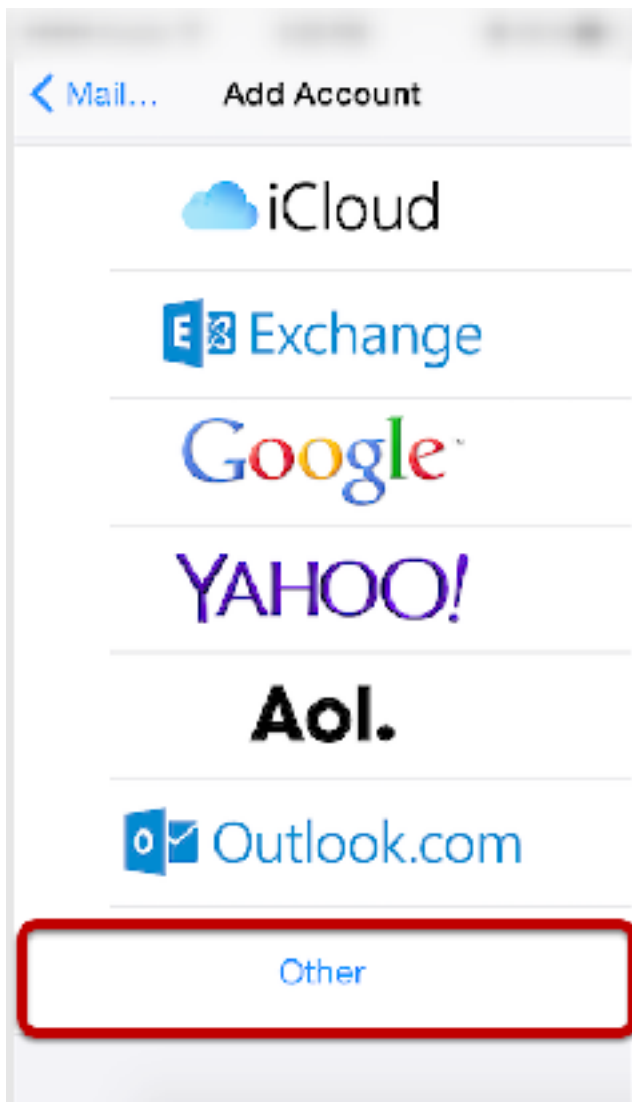
### Step 3: Click on Accounts



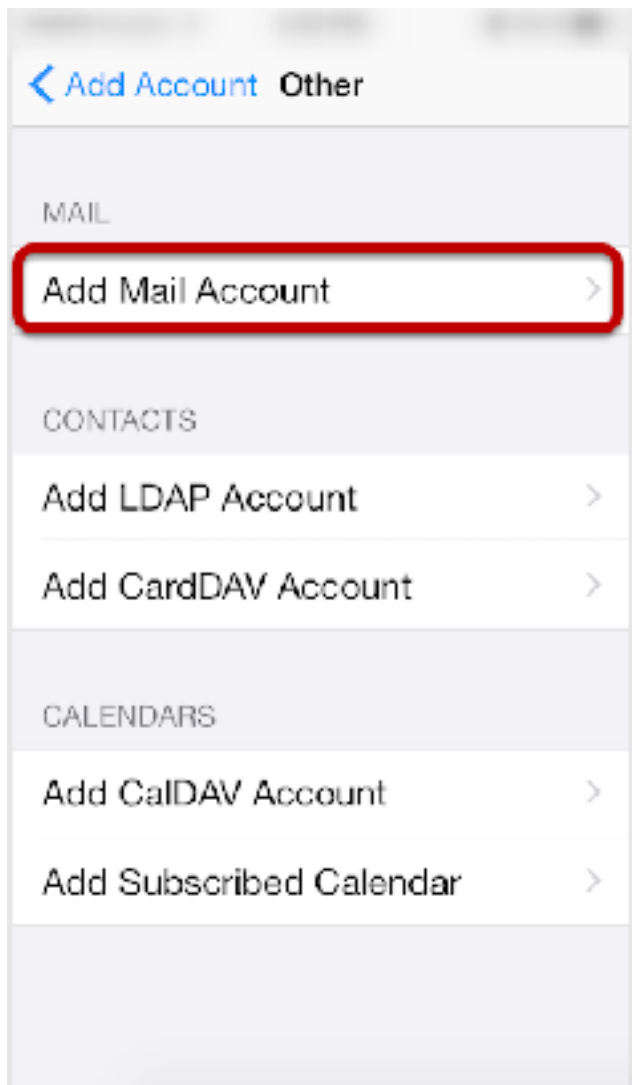
## Step 4: Click on Add Account



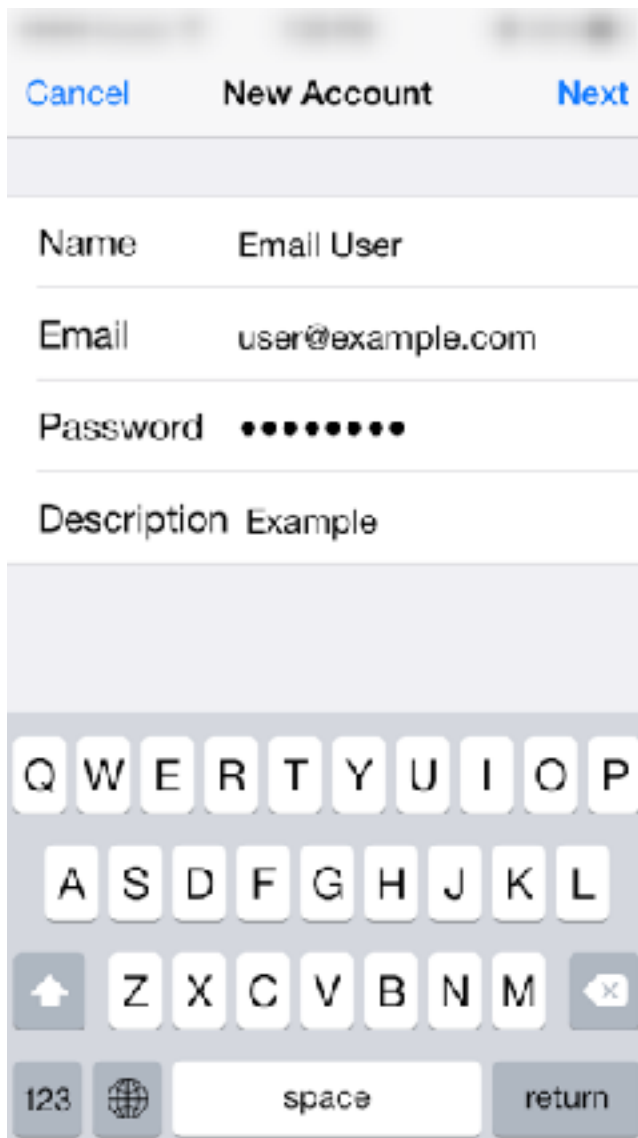
Step 5: Select "Other"



Step 6: Click "Add Mail Account"



## Step 7: Enter Account Information



The screenshot shows the 'New Account' screen in iOS 10. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below these are four text input fields:

- Name**: Empty field.
- Email User**: Empty field.
- Email**: Contains the text 'user@example.com'.
- Password**: Contains seven black dots.
- Description**: Contains the text 'Example'.

At the bottom of the screen, a standard iOS keyboard is visible, showing the letters QWERTYUIOP, ASDFGHJKL, ZXCVBNM, and the bottom row with '123', a globe icon, 'space', and 'return'.

Enter the following settings:

**Name**

The name displayed when you send email

### **Address**

Your full email address

### **Password**

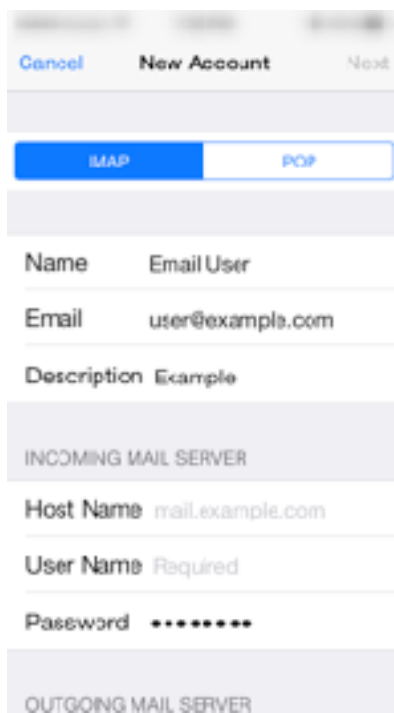
Your email account password

### **Description**

Account description of your choice

Tap **Next**.

## Step 8: Select Account Type

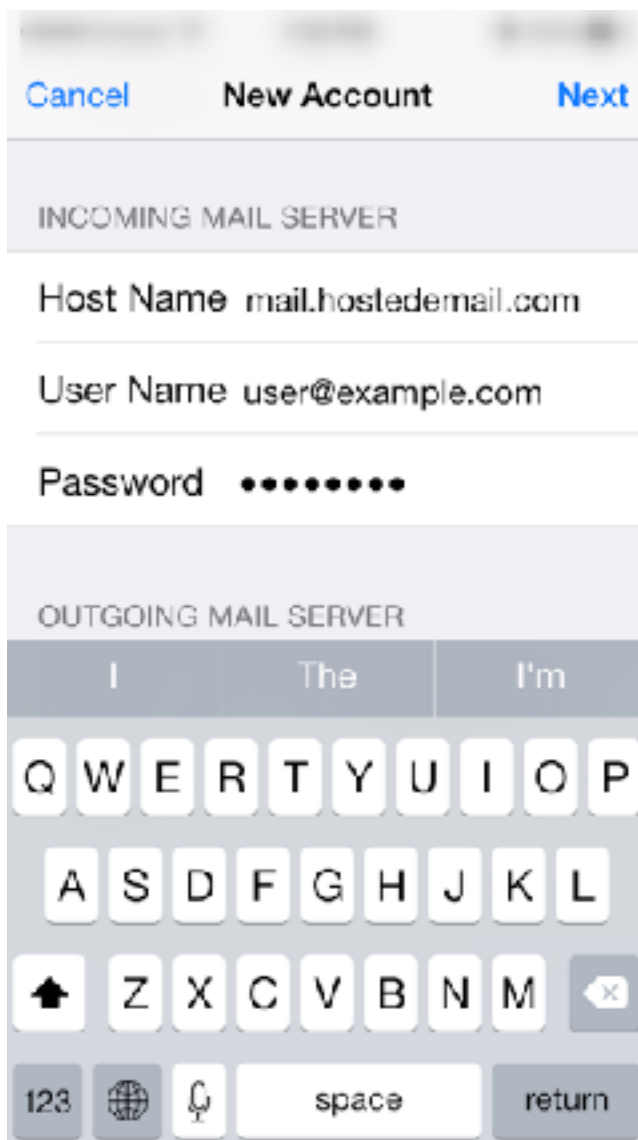


The screenshot shows the 'New Account' screen in iOS. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below these are two radio buttons for account type: 'IMAP' (selected) and 'POP'. The screen is divided into sections for 'INCOMING MAIL SERVER' and 'OUTGOING MAIL SERVER'. The 'INCOMING MAIL SERVER' section includes fields for 'Name' (Email User), 'Email' (user@example.com), 'Description' (Example), 'Host Name' (mail.example.com), 'User Name' (Required), and 'Password' (masked with dots).

Select your account type on this page. We recommend IMAP for mobile devices as messages are stored on the server which provides better syncing with multiple devices.



## Step 9: Enter Incoming Mail Server Information



The screenshot shows the 'New Account' screen in the iOS Mail app. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below this is a section titled 'INCOMING MAIL SERVER'. It contains three input fields: 'Host Name' with the value 'mail.hostedemail.com', 'User Name' with the value 'user@example.com', and 'Password' which is masked with nine dots. Below the incoming server section is the 'OUTGOING MAIL SERVER' section, which is currently empty. At the bottom of the screen, a QWERTY keyboard is visible, with predictive text suggestions 'I', 'The', and 'I'm' above it.

Under the **Incoming Mail Server** section, enter the following settings.

**Host Name:**

mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

**User Name:**

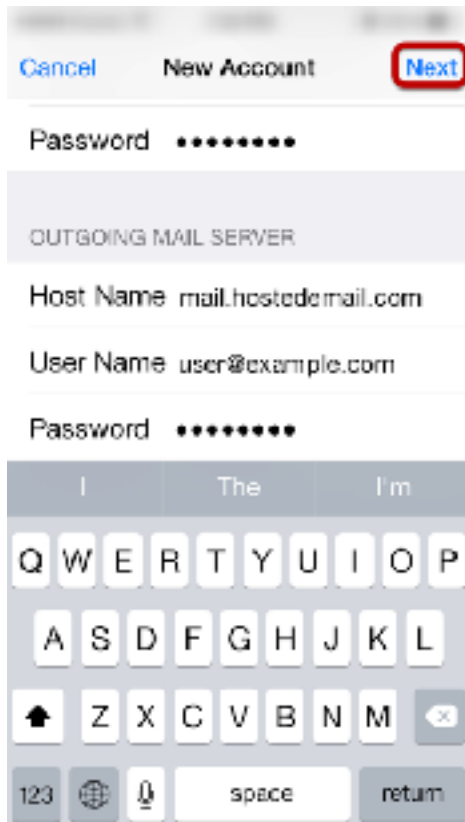
Your email account

**Password:**

Your email account password

Scroll down to the **Outgoing Mail Server** section.

## Step 10: Enter Outgoing Mail Server Information



Under the **Outgoing Mail Server** section, enter the following settings:

**Host Name:**

mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

**User Name:**

Your email account

**Password:**

Your email account password

**Please note that the outgoing mail server setting is not optional. You will need to enter this information in order to properly configure the account.**

Tap **Next** to complete account setup.