

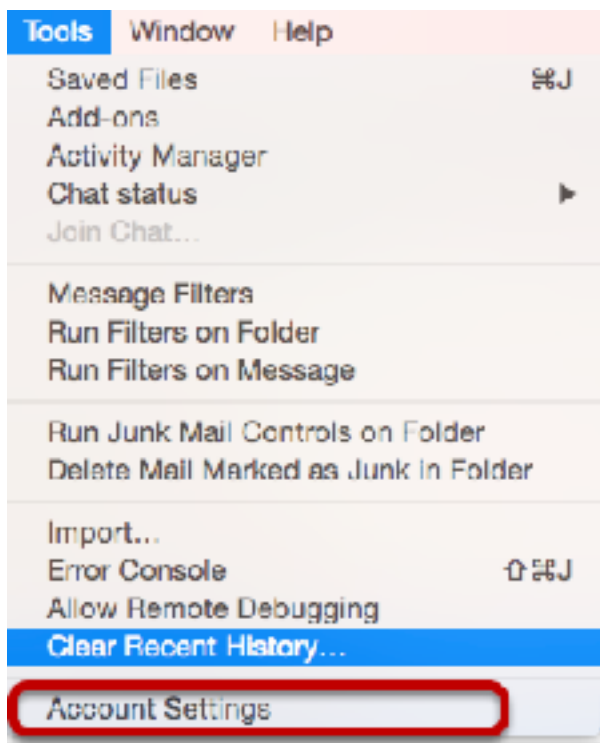
Thunderbird Email Setup

This tutorial will walk you through the configuration of email using Thunderbird. For this tutorial, we are using Thunderbird 45 on Mac. If you are using a different version or operating system, these instructions may differ.

Cluster A:

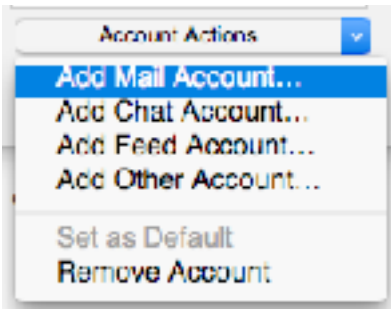
<http://mail.hostedemail.com>

Step 1: Open Account Settings



Launch Thunderbird, click on **Tools**, and select **Account Settings**.

Step 2: Add Mail Account



Under **Account Actions**, click **Add Mail Account...**

Step 3: Enter Account Information

Enter the following information:

Your Name:

This is the name that will appear on all outgoing mail from the account.

Email Address:

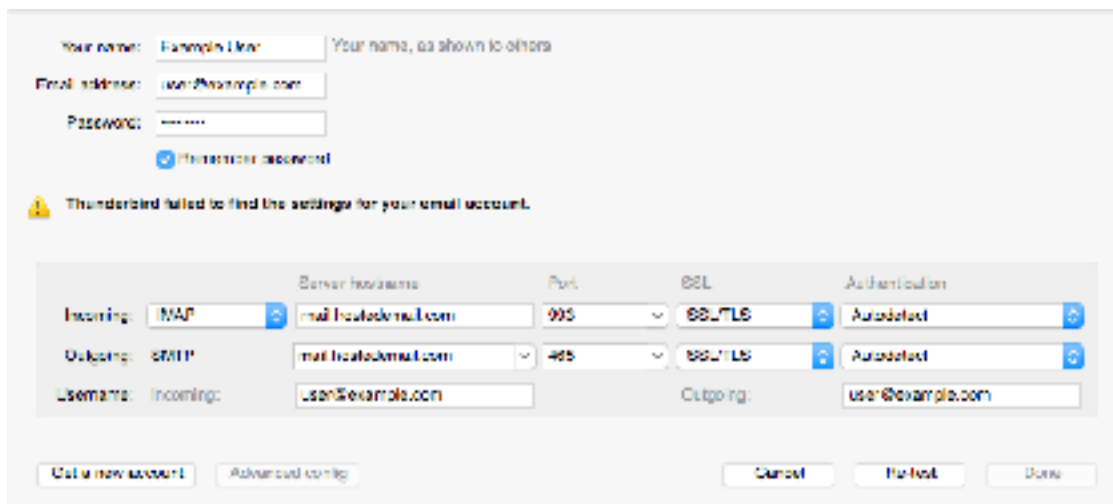
Enter your full email address.

Password:

Enter the password for your email address.

Click **Continue**.

Step 4: Enter Account Information



The screenshot shows the Thunderbird account setup dialog box. At the top, there are input fields for 'Your name' (Example User), 'Email address' (user@example.com), and 'Password' (masked with dots). A checkbox for 'This is an account' is checked. Below this is a warning icon and the text 'Thunderbird failed to find the settings for your email account.' The main section is a table for configuring account settings:

	Server hostname	Port	SSL	Authentication
Incoming:	imap.hostedemail.com	995	SSL/TLS	Autodetect
Outgoing:	mail.hostedemail.com	465	SSL/TLS	Autodetect
Username:	Incoming: user@example.com		Outgoing:	user@example.com

At the bottom, there are buttons for 'Create new account', 'Advanced config', 'Cancel', 'Finish', and 'Done'.

Enter the following information:

Incoming Protocol: IMAP or POP3 as per your preference. We recommend IMAP.

Server Hostname: mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

Port 993 (incoming IMAP) 995 (Incoming POP3)465 (outgoing)

SSL:

SSL / TLS

Authentication:

Auto-detect

Username:

Your full email address

Once you are finished, click **Re-Test**. Thunderbird will test your account settings and account creation will be complete.